



CAPABILITY STATEMENT

Secure IT Asset Retirement & Data Sanitisation

Erase the risk. Keep the proof.

ZTRX Secure retires data-bearing technology with a focus on security, traceability and documented outcomes, so retired equipment does not become an unmanaged data or asset risk.

Company overview

ZTRX Secure Pty Ltd is an Australian data sanitisation and secure IT asset disposal company based in Parramatta, NSW. We help organisations retire laptops, desktops, servers, hard drives, SSDs, mobile phones, tablets and other data-bearing technology through controlled collection, asset tracking, verified sanitisation, responsible hardware disposal, physical destruction where required, and clear evidence of completed work. Every engagement is documented from first contact to final evidence.

Asset-level tracking and reporting	Chain of custody from collection to completion	Sydney-based Parramatta NSW	Insured PI and PL cover
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Core capabilities

Secure data sanitisation Documented sanitisation pathways for supported HDDs, SSDs, mobile devices, USB and removable media, with verification and exception handling. Media that cannot be sanitised is escalated to a destruction pathway where authorised.	Secure sanitisation and disposal Controlled retirement of obsolete, damaged or surplus technology. After verified sanitisation, ZTRX Secure disposes of the hardware responsibly, with asset tracking and reporting throughout.
Equipment decommissioning Structured removal of retired technology from offices, sites, refresh projects and relocations, supported by asset records and chain of custody.	Equipment redeployment Sanitisation, verification and preparation of suitable devices for controlled return, transfer or redeployment, extending asset life and minimising e-waste.
Secure collection and chain of custody Collection subject to location, service availability and job scope. Identifiers such as serial numbers, asset tags and IMEIs are recorded at handover and tracked to completion.	Certificates and reporting Chain-of-custody and handover records, an asset register with the outcome for each asset, Certificates of Data Sanitisation and, where destruction is required, Certificates of Device Destruction, and a final client outcome report.

How we work

A controlled, documented process from collection to proof.

Step	Stage	What happens
01	Request & scope	You tell us the asset types, quantities, location and outcome you need.
02	Quote & authorisation	Scope, pricing and authority are confirmed before any irreversible work begins.
03	Collection & asset capture	Assets are collected or received, with identifiers and handover details recorded.
04	Triage & pathway	Each asset is assessed for sanitisation, return, redeployment or, where required, physical destruction, based on condition, media type and scope.
05	Sanitisation / destruction	The agreed sanitisation is performed, or physical destruction is carried out where required.
06	Verification	Processing outcomes are verified and recorded; exceptions are logged and escalated where authorised.
07	Reporting & evidence	Applicable certificates, the asset register and final outcome reporting are issued.

Industries served

MSPs and IT support providers	Healthcare and allied health	NDIS and community services
Legal and accounting firms	Education and childcare	Corporate and professional offices
Property, real estate and office relocations		

Assurance approach

- **Reference frameworks:** sanitisation references NIST SP 800-88 Rev. 2 (Clear, Purge, Destroy) and the ASD Information Security Manual (ISM) media guidelines.
- **Physical destruction:** available where a device cannot be sanitised or where your policy requires it.
- **Chain of custody:** a defined chain-of-custody and asset-recording approach, with controlled handling from collection to completion.
- **Privacy:** handling of client and personal information is aligned with Australian Privacy Principle 11 (security of personal information) under the Privacy Act 1988 (Cth).
- **Insurance:** Professional Indemnity and Public Liability insured.
- **Certification:** ZTRX Secure does not claim government or independent certification unless expressly stated and supported by current evidence, and does not present any third party's certification as its own.

CONTACT	REGISTERED OFFICE	COMPANY
Phone 02 8530 0457 admin@ztrxsecure.com.au ztrxsecure.com.au	Spaces Parramatta Square Level 49, 8 Parramatta Square Parramatta NSW 2150	ZTRX Secure Pty Ltd ABN 74 700 912 527 · ACN 700 912 527 Postal: PO Box 4034, Pitt Town NSW 2756